

Good news for Blue Cross/Blue Shield PPO members!



You can come to Methodist!

Now you can choose Methodist for your inpatient, outpatient, surgical and diagnostic services – even if Methodist is not your preferred provider. The Methodist Matching Program makes it easy.

Methodist Medical Center will absorb the out-of-network penalty ordinarily assessed to BCBS PPO insurance holders who come to Methodist for hospital care when Methodist is considered out-of-network. What this means to you is that you will be treated as you are in network and will not pay anything more than what you would pay at an in-network facility.

...absorbs
out-of-network
penalties.

The Matching Program does not include physician fees. However, all Methodist Medical Group providers and hospital-based providers are in the BCBS network and are covered under your in-network benefit.

Most BCBS PPO members qualify for the Matching Program. Exceptions include those covered under Medicare. A quick phone call will tell you if you qualify.

Call the Matching Hotline

309-671-2106

Toll Free

866-390-6624



**Taking
You Well**
INTO THE FUTURE...

Matching Program FAQs

Frequently Asked Questions

Will I receive a membership card?

No, there are no membership cards. BCBS PPO patients will be automatically matched. If patients desire to receive advance confirmation, please contact the Matching Information Hotline.

Who qualifies for the Matching Program?

The majority of BCBS PPO members qualify for this program, except Medicare patients. It only takes a few minutes to contact the Matching Information Hotline to see if you are eligible.

What services are covered under the Matching Program?

Inpatient, outpatient, surgical and diagnostic services are covered. Physician charges are not covered under the matching program. However, Methodist Medical Group physicians, and the radiologists, pathologists, anesthesiologists and emergency room physicians associated with Methodist Medical Center are in the BCBS PPO network and their charges will be processed according to your plan's in-network benefit.

Am I required to call the Matching Information Hotline prior to service?

No advance notice is required. If patients desire to receive advance confirmation, please contact the Matching Information Hotline.

What information do I need when I call the Matching Information Hotline?

Have your insurance ID card available when you call.

Can I receive any type of confirmation, if desired, that I qualify for the Matching Program?

Yes, a letter of confirmation will be provided if you call the Matching Information Hotline.

Is there a maximum amount that can be matched annually?

At this time there are no maximums.

Is there a charge or membership fee when using the Matching Program?

No, the program is complimentary to both the employer and employees.

What is the Matching Information Hotline number?

309-671-2106 or Toll Free 866-390-6624